

# XL Gumball / Giant Capsule Machine – User Manual

**This manual applies to:**

- [Giant Gumball Capsule / Gashapon Dispenser machine – Premium white](#)
- [MEGA gumball machine LIFESIZE – capsule / gashapon dispenser – white CLASSIC XXL](#)
- [MEGA gumball machine LIFESIZE – capsule / gashapon dispenser \\* RENTAL \\*](#)



The XL Gumball machine (also a giant gachapon / capsule dispenser) is filled with gumballs or capsules; the player inserts a coin and turns the handle to receive a ball or capsule as a prize. This manual covers safe use, set-up, operation, the coin acceptor and the settings menu.

**Caution:** never leave the machine running unattended, and never run it for more than 10 hours continuously. After a maximum of 10 hours, switch it off (unplugged) for at least one hour.

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All relevant national, regional and local safety regulations must be followed when installing and using this machine. For safety reasons and to ensure compliance with the documented system data, the components may only be repaired by the manufacturer.

If machines are used for applications with technical safety regulations, the relevant instructions must be observed. Failure to observe this information may result in personal injury and/or damage to the machine.

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## Other languages

This is the English user manual (or an automatic translation thereof). Manuals in other languages may be available on request.

## Power supply and surge protection

Arcade and entertainment machines are computer-controlled and contain sensitive electronics. Mains power at events, venues and even ordinary outlets is frequently unstable or “dirty” — voltage spikes, surges, sags and brown-outs, flicker, overloaded or shared circuits, generators, long extension runs and the switching of nearby equipment can all push the supply outside the machine’s safe operating range.

**You must always connect the machine through a good-quality surge protector, and — wherever the supply is unreliable or the machine must not lose power unexpectedly — through an uninterruptible power supply (UPS).** These sensitive machines cannot tolerate power spikes, surges, brown-outs or sudden cut-offs.

Damage, data loss or malfunction caused by power-supply problems is **not covered by warranty**. Failure to use adequate power protection can lead to machine malfunction and, in some cases, a risk of fire or bodily harm. If you are unsure about your power supply, consult a qualified electrician before use.

## Support and service

For more information, service, technical support, ordering user manuals, or for any other questions, please contact:

### **Made for Arcade**

Besterdstraat 9a, 5051HH Goirle, The Netherlands

Email: [service@madeforarcade.com](mailto:service@madeforarcade.com) · Web: [madeforarcade.com](http://madeforarcade.com)

## Machine description

The XL Gumball machine is intended for home entertainment use and is not designed for commercial use. The minimum age for use is 12 years; underage players should only use the machine under the direct supervision of an adult. The player can also influence the game by switching options on and off in the user menu.



The XL Gumball machine.



Model view.

## Intended use

The XL Gumball machine is intended for home entertainment use and is not designed or intended for commercial use. The machine must never be left in operation unattended — it should always be supervised by a competent adult. Never run it for more than 10 hours continuously; afterwards switch it off for at least 1 hour. The minimum age for use is twelve; underage players should only use the machine under adult supervision.

## Risks when using the machine

Using or commissioning the machine may involve certain risks. Before use, ensure everyone involved understands the risks and the machine's limitations. The machine is never 100% predictable: depending on player behaviour, the products loaded, their position and the menu settings, exceptional situations may arise that need immediate attention — for example a capsule that gets stuck, or

improper use. A competent adult must always supervise and be able to intervene immediately. Never run it for more than 10 consecutive hours; afterwards switch it off completely for at least 1 hour with the plug removed.

## Unpacking and preparation

1. Carefully remove the XL Gumball machine from the wooden crate (if applicable).
2. Remove all packaging materials such as foam, plastic or cardboard.
3. Locate the key(s) (or remove them from the packaging).
4. Open the doors with the corresponding key and remove any loose products from the machine — for example prize capsules, flyers or business cards.

## Commissioning

The machine works on 100/220 volts — 140 watts. Inspect the outside and inside of the machine and the power cord for defects or damage — open all panels and doors and check for damage or loose connections. Do not connect the machine if anything is damaged. Close and lock all doors and panels with the enclosed key(s), insert the connection cable at the back/bottom of the machine, plug into a proper socket, and switch on at the back. The machine starts up automatically (the motor may move once during start-up).

## Operation of the machine

The XL Gumball machine — also known as a gachapon or capsule machine — is filled with capsules or balls. The prizes inside the capsules vary depending on what the owner loads. After paying, the player turns the handle to receive a ball or capsule. The number of coins needed per game and other aspects are set in the user menu.

## Taking the machine out of service

Turn off the switch at the back of the machine and remove the plug from the socket so the power supply is completely interrupted. Do not leave the machine unattended while it is connected to the power supply.

## Coin acceptor training

The coin acceptor is either empty or already trained for Made for Arcade coins. If it is empty and the machine is not set to free play, place a sample coin: push the “replace coin” slider up in the direction of the “remove backward” arrow and place a coin under the slider (see image). When a coin is inserted, the acceptor compares it with the sample; if they match, the coin goes to the cash drawer

and a credit is added on the menu. Only use coins 18-25 mm in diameter and 1.6-2 mm thick.



Push the slider up and place a sample coin under it to train the coin acceptor.

## Periodic maintenance

Follow the periodic maintenance instructions carefully to prevent damage. Service the machine every 4 hours of use, or at least once a week for light use.

## Visual inspection of cabling and mechanisms

Check all internal parts for damage, breakage and abnormal behaviour — the unpredictable movement of the mechanisms combined with unpredictable play can cause prizes to get stuck or pull on cables and mechanisms. Always switch off and unplug before working inside.

## How do I move through the menu?

The machine has a user menu to personalise the experience. To access it, open the door with the key, then remove the controller and buttons — be careful not to pull on the wires. Press the menu button while the machine is on (the middle button). Use the 4 buttons on the controller to navigate:

- **Top button (“up”)**: move up in the menu.
- **Bottom button (“down”)**: move down in the menu.
- **Right button (“+”)**: increase the value of the selected option.
- **Left button (“-”)**: decrease the value of the selected option.



The controller — up / down / + / - buttons, with the middle button to enter or exit the menu.

## Display

1. In standby, the display shows the number of coins required for one game. 2. After successful payment, the player turns the knob/lever to receive a prize; if the knob is not turned within the set time, the capsule comes out automatically. 3. After the capsule is dispensed, the display returns to standby and shows the number of coins required again.



The display (price / standby readout).

## Menu options

Menu	Description	Parameters
Menu exit	Click this with the middle button on the controller to leave the menu	—
N (coins)	Number of coins needed to play a game	0000-9999
EN (language)	Language on the display	English, Chinese, Japanese
Autotime	Number of seconds in which the knob/lever can be turned	0001-0060

## Precautionary measures

The machine is intended for indoor use only and is not designed for outdoor placement. When installing indoors, avoid:

- Wet places.
- Flammable materials.
- Uneven surfaces.
- Blocking emergency exits, fire extinguishers or other emergency equipment — keep them easily accessible.
- Places with strong vibration.

Do not make any changes to the machine without our permission, and always switch off the machine (as described above) during maintenance or when leaving it unattended, to avoid electric shock or short circuit.